

## Giving Suggestions and Comments about the Food



### Section 1: Dialogue

Please read the following dialogue between a customer and a service crew.

**Crew:** Excuse me ma'am, are you done with your meals?

**Customer:** Yes, I'm done.

**Crew:** Okay. May I please ask you ma'am, to write any comments or suggestions with regards to are food, service, and facility?

**Customer:** Oh I see. Sure no problem.

**Crew:** Okay ma'am, just call me when you're done with it.

**Customer:** Okay.

*(The quality of food was great, it was scrumptious. The service is great too. My food was brought right on time and the crew was very polite. The facility was clean and very organized. I would like to suggest if by any chance they can provide free Wi-Fi. But I really like it here, and I'm sure I'll be coming back again and again. Keep it up!)*

**Customer:** Excuse me miss.

**Crew:** Yes ma'am, you're finished?

**Customer:** Yes I think so.

**Crew:** All right, thank you ma'am.

**Section 2: Useful Expressions**

Please take note of the following useful expressions.

1. Excuse me
2. What do you suggest?
3. I think you must / should / need to
4. I would like to suggest

**Section 3: Vocabulary Words and Expressions**

Please read the vocabulary words/expressions with its definition and sample sentence.

<b>Vocabulary words</b>	<b>Sample sentence</b>
<b>Facility</b> <i>[fuh-sil-i-tee]</i> noun	The hotel has its own pool and leisure facilities.
<b>Scrumptious</b> <i>[skruhmp-shuh s]</i> adjective	Scrumptious food is what I love.
<b>Polite</b> <i>[puh-lahyt]</i> adjective	She's always very polite.
<b>Organized</b> <i>[ôrgə, nīzd]</i> adjective	I'm surprised how organized you keep your room.

**Section 4: Completing the Conversation Exercise**

Please complete the dialogue by using the words from the box below.

**Crew:** Excuse me ma'am, may I ask you if you're finished with your meals?

**Customer:** Yes, I'm done.

**Crew:** Okay. May I please ask you ma'am to write any comments and suggestions you would have with regards to are service and \_\_\_\_\_?

**Customer:** Oh I see. Sure no problem.

**Crew:** Okay ma'am, just call me when you're done with it.

**Customer:** Okay.

*(The quality of food was \_\_\_\_\_. It looked exactly like it was shown on the menu. The service was great too. They brought my food right on time and the waitress was very \_\_\_\_\_. The facility appeared spotless and very \_\_\_\_\_. The only suggestion I can think of would be for free Wi-Fi. But I really like it here, and I'm sure I'll be coming back again and again. Keep it up!)*

**Customer:** Excuse me miss.

**Crew:** Yes ma'am, are you finished?

**Customer:** Yes I think so.

**Crew:** All right, thank you ma'am.

facilities	scrumptious	polite	organized
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